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 **01684 579579**

Este panfleto, com a designação "Subsídios da Segurança Social" [Welfare Benefits], também se encontra disponível em outros idiomas, impressão em formato grande e áudio sob pedido.

মঙ্গলসাধনের সুযোগ-সুবিধা [Welfare Benefits] নামে এই পুস্তিকা অনুরোধ করলে অন্য ভাষায়, বড় বড় হরফে মুদ্রণ এবং শ্রবণের টেপে প্রাপ্ত হয়।

یہ پرچہ جسے فلاحی مراعات [Welfare Benefits] سے موسوم کیا جاتا ہے، درخواست کرنے جانے پر، مختلف زبانوں، بڑے پرنٹ اور آڈیو فارمیٹ میں بھی دستیاب ہے۔

小冊「福利金」[Welfare Benefits]有多種語言版、大字體版以及錄音帶版供閣下索取。

This leaflet is available on our website at
www.festivalhousing.org

You are also welcome to contact us by e-mail at
info@festivalhousing.org

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Minicom: 01684 579546

Spa Housing Association
The Royal Exchange
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Worcestershire WR9 8LA
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WELFARE
BENEFIT ADVICE
SERVICE



housing association



ELGAR
HOUSING ASSOCIATION



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FEST014



business for neighbourhoods



WHAT IS THE AIM OF THIS SERVICE?

The Government provides a variety of benefits and tax credits for people on low incomes or with particular needs.

Our aim is to make sure that you receive all of the benefits and tax credits you are entitled to.

We may be able to help you if: -

- You wish to claim a benefit.
- You think your claim should be backdated.
- You disagree with a decision concerning your benefit.
- You need help claiming government loans or grants.
- You just need assurance that your current benefits are correct.

Who can use this service?

Any tenant of Elgar Housing Association or Spa Housing Association, who feels that they need help, can use this service. Your housing officer may refer you to this service, especially if you have missed rent payments.

How do I use this service?

Please contact our Welfare Benefits Officer. They can give you advice about any type of benefit over the phone, or arrange a meeting either at our offices or in your own home.

Welfare Benefits Officer

call
01905 823119

Useful contact numbers

Jobcentre Plus Contact Centre (New Claims) **0800 0556688**

Jobcentre Plus Benefit Delivery Centre (Local Existing Claims) **0845 6088665**

The Pension Service **0845 606 0265**

The Social Fund **0845 6088649**

Crisis Loans **0800 1699891**

Disability Living Allowance Helpline and Attendance Allowance Helpline **08457 123 456**

Child Benefit Office **0845 302 1444**

Local Authorities (main number)

Herefordshire Council	01432 260000
Malvern Hills District Council	01684 862151
Redditch Borough Council	01527 64252
Worcester City Council	01905 722233
Wychavon District Council	01386 565000
Wyre Forest District Council	01562 732928

Wychavon District Council Welfare Benefit & Money Advice Service

Evesham Community Contact Centre	01386 443322
Droitwich Community Contact Centre	01905 794272
Civic Centre, Pershore	01386 565130

Local Citizen Advice Bureaux

Hereford	0870 1264091
Malvern	01684 563611
Redditch	0844 4152221
Worcester	01905 611371
Wychavon	01386 443737

Commission for Racial Equality **020 7939 0000**

