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本文件'起租器租赁' [Starter Tenancies] 还以其它语言、大型印刷品和录音带方式提供。

Este documento "Princípios de aluguer" [Starter Tenancies] também se encontra disponível noutros idiomas, em impressão com tipo de letra de tamanho grande e formato áudio.

توفر هذا المستند 'ستار تينانسيز' [Starter Tenancies] في لغاتٍ أخرى أيضاً، في شكل طباعة مكبرة وشرائط سمعي.

یہ دستاویز 'ابتدائی کرایہ داریاں' [Starter Tenancies] دوسری زبانوں میں، بڑے پرنٹ میں اور آڈیو ٹیپ کی صورت میں بھی دستیاب ہے۔

This leaflet is available on our website at
www.festivalhousing.org

You are also welcome to contact us by e-mail at
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Starter
tenancies



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business for neighbourhoods



Starter Tenancies

We give all our new tenants '**starter**' tenancies. These are tenancies that may last for twelve months and are also called assured shorthold tenancies. After twelve months, if there have been no problems with your tenancy, for example, not paying your rent, or causing anti-social behaviour, we will give you an assured tenancy.

While you have a starter tenancy, you will not be able to transfer to another home or exchange homes with another tenant. You will not have the right to make improvements to your home, buy your home, or take in a lodger.

We aim to help and support you through the first twelve months of your tenancy with us. We will visit you in your new home after six weeks, after six months and then after nine months. If there are problems, we may visit you more often. For particular problems, a member of the

Tenancy Support Team may visit, or in some cases an anti-social behaviour officer or arrears officer.

If you have any problems with neighbours or paying your rent, or if you are struggling to look after your home, please contact us for help. A housing officer or member of the Tenancy Support Team will then arrange to come and see you.

However, if you do not pay your rent, or you, any member of your family or your visitors cause problems with noise or harass or threaten anyone else, you may lose your tenancy.

If there are problems, we may extend your starter tenancy by another six months and work with you to try to sort them out. If there are more serious problems and you have not tried to sort them out with us, we have the right to give you 'two months' notice to leave.

We will have to get a court order for you to leave the property but if the correct paperwork has been sent to court, the judge must grant possession to us. This will mean that you lose your home.

We aim to work with you to provide you with a settled home and a safe and secure community to live in, but we will take action against anyone who does not pay their rent or causes problems for other residents.

