



Festival Housing Group Sounding Board Registration Form



Get involved and have your say

Festival Housing Group has developed, with residents, a new structure to ensure that you are able to influence “strategic decisions” or “big decisions” made by the association. Your opportunity to do this will be through **sounding boards** covering different service areas. We are looking for residents who have an interest in a particular service.

How does it work?

- You tell us how we can improve services
- You have the opportunity to put forward suggestions and ideas
- You will have an influence on any decisions that are made
- You choose the way you want to be involved

Can I join a sounding board?

Anyone living in a property owned or managed by Elgar and Spa Housing Association can get involved, including leaseholders and shared owners.

What will I have to do?

- You can choose how much you want to be involved
- It doesn't mean you have to come to meetings
- You can give us your views by telephone, e-mail or post

How do I get involved?

Just complete the attached form and return it to us and we will contact you with further information.



I am interested in..... (please tick as many as you want)

- | | |
|--|---|
| <input type="checkbox"/> Grounds Maintenance | <input type="checkbox"/> Estate Management |
| <input type="checkbox"/> Resident Involvement | <input type="checkbox"/> Antisocial Behaviour |
| <input type="checkbox"/> Income Management | <input type="checkbox"/> Allocations and Lettings |
| <input type="checkbox"/> Responsive Repairs | <input type="checkbox"/> Property Care |
| <input type="checkbox"/> Customer Service | <input type="checkbox"/> Mobile Office |
| <input type="checkbox"/> Asset Management
(Programme repairs) | <input type="checkbox"/> Development |

I am available.....

Mornings Afternoons Evenings

Preferred method of contact.....

Post E-mail Telephone
Text Visit

Name(s) _____
Address _____ _____
E-mail Address _____
Daytime tel _____ Mobile _____

When we receive your form we will send you an information pack which will provide you with more detail.
For further information please contact the Resident Involvement Team on 01684 579376 or e-mail smain@festivalhousing.org

EQUALITY AND DIVERSITY QUESTIONNAIRE

It is important to Festival Housing Group that we make sure that we comply with the group's policy on ensuring equality and diversity in service delivery. We would be grateful if you would also answer the following questions. You do not have to answer all of these questions but it will help us to improve our services if you do.

Gender

Are you

Female

Male

Question declined

Other (description) _____

Ethnicity

Are you

Asian or Asian British

Indian

Pakistani

Bangladeshi

Other Asian background

(Specify) _____

Mixed Dual Heritage

White & Black Caribbean

White & Black African

White & Asian

Other mixed background

(Specify) _____

Black or Black British

Caribbean

African

Other black background

(Specify) _____

White

White British

White Irish

Other white background

(Specify) _____

Chinese or other ethnic group

Chinese

Any other ethnic background

(Specify) _____

Question declined

Age

Age Banding

16-19

20-29

30-59

60-74

75 and over

Question declined

Disability

Do you consider yourself to be a disabled person?

Under the Disability Discrimination Act 1995, a person is considered to have a disability if he/she has a physical or mental impairment which has sustained and long-term adverse effect on his /her ability to carry out normal day to day activities.

No

Yes

Question declined

The information which you provide on this form will be kept in accordance with the Data Protection Act 1988 and only used for the purpose of monitoring.